



# Blackstone Valley Physical Therapy Services, Inc.

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## Blackstone Valley Physical Therapy Attendance Policy

To ensure you have the most successful physical therapy experience possible, we would like to stress the **IMPORTANCE** of your attendance to all of your scheduled appointments and fully participating in your care. Your compliance with your exercises is crucial to our success.

Your success depends on your **COMMITMENT**. Please make physical therapy your priority over the next few weeks. You will likely only be asked to come to the clinic for 1-3 hours each week. With that in mind, you will need to be as consistent as you can so you can get the optimum outcome here. Your therapist will give you a recommended treatment plan. You need to keep all of your appointments with the exception of a serious emergency. In instances of repeated “no shows” or last-minute cancellations, we reserve the right to discontinue your treatment. We will inform your physician that you were not compliant with the prescribed physical therapy plan of care and suggest that you wait until you can commit more time to your therapy.

*If you absolutely cannot make your scheduled appointment:*

We kindly ask for a phone call with at least **48 HOURS** notice. We will work with you to reschedule your appointment for another time later that week so that way you will not miss your PT session.

If your appointment is **LESS than 48 HOURS**, we will make every attempt to fill your spot with another patient. However, we reserve the right to charge you \$30 if we are not able to fill it.

If **NO CALL** is made to cancel your appointment, we will charge you our “No show” fee of \$30 which must be paid at the time of your next visit. This fee cannot be billed to your insurance company.

We appreciate you greatly as our patient and strive to provide quality treatment, a successful outcome, and have you meet your goals. Your compliance with your plan of care is critical to this.

I understand and agree to adhere to the Blackstone Valley PT attendance policy.

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Patient Signature

Date